

# Carbon Reduction Plan

**Company name:** TTEC Consulting (UK) Ltd

**Company Registration Number:** 03424866

**Published date:** Jan 2022

## Commitment to achieving Net Zero

TTEC Consulting (UK) Ltd is committed to achieving Net Zero emissions by 2045.

## Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured. This Carbon Footprint Plan (CRP) is the baseline year 21/22.

<b>Baseline Year: April 21 – March 22</b>	
Additional Details relating to the Baseline Emissions calculations: The following Scope 3 Emissions were measured: <ul style="list-style-type: none"><li>• Business Travel</li><li>• Employee Commuting</li><li>• Operational Waste</li></ul> As a service-based business, with no product manufacturing there was no applicable data to be measured as part of Scope 3, subcategory: 4 (Transportation & Distribution Upstream) or sub category: 9 (Transportation & Distribution Downstream)	
<b>Baseline year emissions:</b>	
<b>EMISSIONS</b>	<b>TOTAL (tCO<sub>2</sub>e)</b>
Scope 1	<b>0</b> During this measurement period TTEC Consulting (UK) Ltd had no activities associated with Scope 1 as there was no business premises or production of direct emissions.
Scope 2	<b>0</b> During this measurement period TTEC Consulting (UK) Ltd had no activities associated with Scope 2 as there was no business premises or production of direct emissions.
Scope 3	<b>86.382</b>
<b>Total Emissions</b>	<b>86.382</b>

## Current Emissions Reporting

Reporting Year: April 21 – March 22	
EMISSIONS	TOTAL (tCO <sub>2</sub> e)
Scope 1	0
Scope 2	0
Scope 3	86.382
<b>Total Emissions</b>	<b>86.382</b>

This equates to a Carbon Intensity per employee of **1.440 tCO<sub>2</sub>e** based upon **60** employees during the measurement period. All employees work from home and their equivalent emissions are measured within Scope 3.

## Emissions reduction targets

TTEC Consulting (UK) Ltd is committed to achieving Net Zero by 2045.

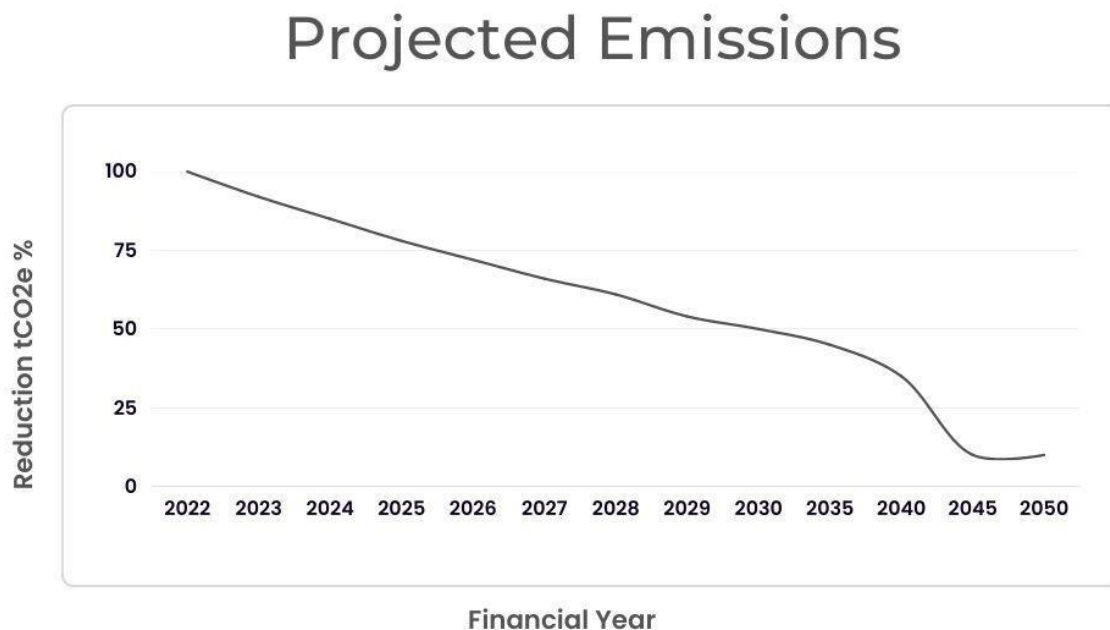
There are no existing carbon emission reduction targets against which to report progress.

To progress towards Net Zero, this plan sets carbon reduction targets for the 8 -year period to 2030.

During this time, targets will be set for the remaining period to ensure Net Zero will be achieved by 2045.

Carbon Reduction Targets For Period 2023 to 2030	
Financial Year	Reduction (tCO <sub>2</sub> e)
2023	8%
2024	7%
2025	7%
2026	6%
2027	5%
2028	7%
2029	6%
2030	4%

Projected carbon reduction target to net zero in 2045 can be seen in the graph below:



## **Carbon Reduction Projects**

### *Completed Carbon Reduction Initiatives*

The following environmental management measures and projects have been completed or implemented since the 2021 – 2022 baseline.

<b>Activity</b>	<b>Complete Date</b>	<b>Scope</b>
Where appropriate converting site light bulbs to LED – 75%	2021	1, 2
Where appropriate enabling building automation controls		1, 2
Where appropriate installing touchless faucets in restrooms		1, 2
Calculate organisations carbon footprint and data verification via third party (Positive Planet) External and internal marketing & communication to support this journey.	2022	1, 2, 3

### Future Carbon Reduction Plans

Future Carbon reduction measures planned to 2030:

REDUCTION PLANS				
Activity No.	Activity	Target Date	tCO <sub>2</sub> e Reduction %	Scope
1	Promote and implement core training schedules for all employees. Certified Carbon Literacy Training supports and encourages carbon-reduction behaviour changes per individual. Training should be across the entire workforce.	2023	5-15% (Per Individual Certified)	3
2	Procure web hosting, data storage and cloud services from carbon neutral companies.	2024	3%	3
3	Commitment to exploring energy efficient office equipment, such as laptops, screens etc to reduce emissions and costs.	2026	9%	3
4	Commitment to exploring, where appropriate colleagues with EV leasing schemes and advice around home use renewable energy tariffs.	2026	2%	3
5	Implement a holistic sustainable travel policy to ensure rail or active travel remain the primary mode of transport for business travel. Investigate options to further reduce the necessity of business travel where appropriate. Commit to promotion of active travel, car sharing and internal comms to support these actions and therefore the workforce.	2027	4%	3

Based upon the above completed and planned initiatives, it is projected that carbon emissions will decrease over the next five years from the current normalised measurement of **86.382 tCO<sub>2</sub>e** to **50.966 tCO<sub>2</sub>e** by 2030. This is a reduction of **41%**

## **Declaration and Sign Off**

This Carbon Reduction Plan has been completed, with the assistance of Positive Planet, in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard<sup>1</sup> and uses the appropriate Government emission conversion factors for greenhouse gas company reporting<sup>2</sup>.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard<sup>3</sup>.

This Carbon Reduction Plan has been reviewed and approved by TTEC Consulting (UK) Ltd Executive Team.

**Signed on behalf of TTEC Consulting (UK) Ltd:**



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Name **Mahadevan Meikum Perumal**  
Position **VP- TTEC Digital, EMEA**

Date: **06-Jan-2023**

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<sup>1</sup> <https://ghgprotocol.org/corporate-standard>

<sup>2</sup> <https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting>

<sup>3</sup> <https://ghgprotocol.org/standards/scope-3-standard>