ttec Healthcare Solutions

Our impact in Healthcare

Building long-term loyalty and a healthier bottom line

Decades of experience improving business and health outcomes

We are passionate about helping healthcare brands provide exceptional care to their members, patients, and employees. We help payers improve member engagement, increase enrollment, and drive higher loyalty and revenue throughout the member journey. We help providers simplify and optimize patient experiences and improve healthcare outcomes.

TTEC Healthcare Solutions client results

Through our customer experience BPO, technology, consulting, and analytics services, we optimize experiences, lower costs, and boost your bottom line. Click on the results below to learn more.

Cost Reduction / Savings Identified

Revenue Generated

Improved Customer & Employee Experience

TTEC Healthcare Solutions at a glance

20+
years experience as a Healthcare leader

Excellence in **Contact Center, Technology, Analytics, & Consulting.**

7-16K+
Healthcare advocates globally

7K
Licensed Agents in support of AEP

83 NPS
across all Healthcare clients

84%
Employee Engagement Score

Partner with TTEC Healthcare Solutions to start making an impact in your organization today